



# Terms and Conditions for Sankelo 20

The following Terms and Conditions for bookings and cancellations apply to all residence rentals by Levin Kelomajat Oy (Sankelo 20). Once a booking has been made with Levin Kelomajat Oy, these Terms and Conditions are binding for both Levin Kelomajat Oy and the person making the booking (You). You will receive an e-mail confirmation of Your booking, notifying that the booking and this agreement are in effect. This agreement or a link to it will be included in the email. You must be of legal age to make bookings.

## Booking and payment

Bookings can be made via e-mail to [sankelo20@outlook.com](mailto:sankelo20@outlook.com). Your booking confirmation will also come from this address.

An invoice for the booking will be sent to the same e-mail address as the booking confirmation or, upon request, printed and mailed. Invoices are sent out 8 weeks before the due date, which in turn is 6 weeks before the booking starts.

However, for bookings made later than 6 weeks before the booking starts, invoices are sent immediately and the due date will be the next day.

**Non-payment of the invoice does not cancel your booking!**

## Check-in and check-out

The residence will be at your disposal from 17.00 on the day of arrival. Check-out will be by 11.00 on the day of departure.

You will receive a key code to the front door from the maintenance. The maintenance's contact information can be found at [www.sankelo20.fi](http://www.sankelo20.fi). Remember to request the key code the day before Your booking begins.

There is a bulletin board inside the residence with a key to the warehouse and two ski lift tickets during the snow season.

Levin Kelomajat Oy reserves the right to recover the cost of lost keys (e.g. changing the locks and new keys: €250).

Levin Kelomajat Oy also reserves the right to recover the cost of lost ski lift tickets (€100).

## Accommodation rates

All prices can be found on our homepage at [www.sankelo20.fi](http://www.sankelo20.fi). We reserve the right to make any changes to our pricing.

**Sankelo**  
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[sankelo20@outlook.com](mailto:sankelo20@outlook.com)  
Eturakka 6, 99130 Sirkka, Levi



## Rules of accommodation

When booking a residence, You assume responsibility for enforcing these rules and conditions among your travel party. You are responsible for any failures among your travel party to comply with these terms and conditions as well as other instructions.

The house rules can be found on the bulletin board. Instructions for different devices are placed next to them.

When leaving the residence, make sure that the door gets locked. Do not let strangers into the residence.

Smoking is not allowed in the residence. If smoking is detected, Levin Kelomajat Oy reserves the right to recover the cost of cleaning (minimum of €300).

Pets are not allowed inside the residence. If pets are detected, Levin Kelomajat Oy reserves the right to recover the cost of cleaning (minimum of €300).

Lost or damaged property must be reported immediately. If You are found responsible for the loss or damage, You will be held liable for the full cost of the items in question.

You are required to read and follow all provided instructions regarding your stay in the residence. During your stay, pay attention to any particular structures and risks in the residence, such as sleeping lofts and the risk of falling.

Although cleaning on departure is included in the rental price, you are required to leave the residence in reasonable condition: furniture and equipment must be intact and in their original places, trash taken out and dishes washed. If the residence has not been cleaned properly or it is left exceptionally untidy, Levin Kelomajat Oy reserves the right to recover any additional cleaning costs. Levin Kelomajat Oy is not responsible for any property stored or left at the residence.

Levin Kelomajat Oy is not responsible for any allergy symptoms or other issues caused by unauthorised smoking or pets. Although no pets are allowed in the residence, we cannot guarantee its suitability for guests with allergies.

Should You disturb or endanger guests in the same or neighbouring residences and not cease to do so despite notice from Levin Kelomajat Oy or its representative, Levin Kelomajat Oy or its representative have the right to terminate Your lease immediately. In such cases, You are not entitled to a refund.


No more than the stated maximum number of guests are allowed in the residence (see [www.sankelo20.fi](http://www.sankelo20.fi)).

Using an outdoor hot tub on the property without permission from Levin Kelomajat Oy is not allowed. The use and placement of any hot tub must be agreed on in advance. Any necessary extra firewood and water are subject to an additional charge.

The use of tents, camper vans or caravans on the property without permission from Levin Kelomajat Oy is not allowed.

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Charging electric vehicles are allowed to be done using a vehicle-specific charging cable that is suitable for the power socket post located outside the cabin. The power socket post is suitable for slow, short-term charging and is equipped with a timer switch that automatically cuts off the electricity. Fast charging points can be found in several locations in Levi, and we recommend using them for primary electric vehicle charging. Charging electric vehicles from the electrical cabinet and/or indoor sockets is prohibited and may result in a compensation claim.

Levin Kelomajat Oy is not liable for any disturbances or costs caused by natural phenomena, insects, moles, unexpected weather conditions, construction on neighbouring properties, changes in amenities or other disparities between the residence and its description or interruptions in the delivery of water, electricity, internet or television services, for instance.

**Levin Kelomajat Oy is not responsible for any loss of personal property.**  
**Guests must keep quiet between 23:00 and 07:00.**

## Cancellation of bookings

Cancellations must always be made in writing to [sankelo20@outlook.com](mailto:sankelo20@outlook.com). Cancellations come into effect when Levin Kelomajat Oy has received notice. A booking will not be cancelled automatically if its invoice is not paid. Bookings must always be cancelled in writing by the person who made the original booking.

If a booking is cancelled appropriately **at least 8 weeks before** the booking starts, we will not charge a cancellation fee.

If a booking is **cancelled 6 to 8 weeks before** the booking starts, a cancellation fee of 30% of your total will be charged.

If a booking is changed or cancelled 6 weeks or later before the booking starts, no payment will be refunded.

If a guest does not arrive at the residence (no-show), the total price of the booking will be charged.

Levin Kelomajat Oy is not responsible for any complications caused by weather, medical conditions, transport issues or delays.

We recommend seeking adequate travel and accident insurance against exceptional circumstances and unexpected events for yourself as well as your travel party. If a sudden illness, death within the family or other unexpected event prevents your journey, you must ensure that the cost of your booking is covered by your personal travel and accident insurance under these circumstances. Levin Kelomajat Oy must be notified immediately of all cancellations. Levin Kelomajat Oy will follow these Terms and Conditions in any and all cases.

## The right of Levin Kelomajat Oy to cancel bookings

Levin Kelomajat Oy may cancel reservations when force majeure events or unforeseen obstacles (e.g. fire or water damage) demand it. In such cases, you are entitled to a full refund of any payments made. Levin Kelomajat Oy is not responsible for any other costs caused by cancellations. Levin Kelomajat Oy has the right to cancel bookings if payments are not made in due time.

**Welcome to Sankelo 20 – enjoy your holiday!**

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