THE WORSHIPFUL COMPANY OF SPECTACLE MAKERS



LEVEL 2

OPTICAL SUPPORT

CERTIFICATE QAN 601/7502/3 DIPLOMA QAN 601/7504/7

QUALIFICATION HANDBOOK

Contents

	Page no.
Qualification Objective	3
Entry requirements	3
Customer Service Statement	3
Progression	3
Training	3
Learner registration	4
Assessment	4
Grading	4
Personal Learner Record	4
Structure and units:	5
Mandatory units	
Unit 1: Roles and responsibilities in optics Unit 2: Communication in optics Unit 3: The eye and ametropia	
Optional units	
Unit 4: The provision of spectacle lenses in optics Unit 5: The provision of spectacle frames in optics Unit 6: The provision of contact lenses in optics Unit 7: The glazing of spectacles Unit 8: Supporting the provision of optical screening Units 9 and 10: WITHDRAWN Unit 11: Repairing spectacles Unit 12: Lens treatments and safety eyewear	

WCSM Level 2 Optical Support

Qualification Objective

This qualification has been developed for all support staff working in optical practice, optical laboratories and for optical suppliers. It is ideal for those new to the sector but also enables more experienced members of staff to build on existing skills and knowledge.

Throughout this document, the term 'learner' is used to refer to the person seeking to gain the qualification.

Entry requirements

There are no specific entry requirements.

Customer Service Statement

See relevant sections of the Customer Service Statement at:

http://www.spectaclemakers.com/awardsandtraining/customer-service-statement.htm

for details of:

Equal opportunities policy Reasonable adjustments Special considerations Complaints and appeals procedures.

Progression

There are opportunities for the learner to progress to the Level 3 Certificate in Optical Support, the Level 4 Diploma for Optical Technicians or the Level 4 Diploma for Optical Assistants and then to the Association of British Dispensing Opticians (ABDO) Level 6 qualification in Ophthalmic Dispensing, subject to validation.

Training

It is recommended that learners undertake training to support them in achieving this qualification. Details of training providers, materials, other available support and associated fees can be obtained from the Worshipful Company of Spectacle Makers (WCSM), administrator@spectaclemakers.com, 0207 236 2932.

Learner registration

Registration for WCSM examinations is administered by ABDO.

To register for the qualification or to obtain details of examination dates, contact examinations@abdo.org.uk or telephone 01227 732921.

Assessment

The learner will be assessed through a written examination or e-assessment in respect of the mandatory and optional units. Optional Unit 7 involves a practical project. The format of the written and e-assessment examinations is identical. If a candidate fails any unit, the unit can be retaken on its own up to three times, at specified times.

Grading

Successful learners will be awarded a pass for each unit. A pass in all selected units is required to achieve the qualification. There are no grades.

Personal Learner Record and Unique Learner Number

The Personal Learner Record (PLR) logs achievement of units and qualifications provided that the learner has received a Unique Learner Number (ULN). The ULN enables learners to have access to their PLR and for them to give access to training providers and/or employers to enable them to view their records as evidence of achievement.

When a learner registers for a qualification the examination centre may ask the learner to provide their ULN.

Total Qualification Time and Guided Learning Hours

The Certificate Total Qualification Time (TQT) is 470 hours; Guided Learning Hours (GLH) is 249 hours. The Diploma TQT is 480 hours, and the Diploma GLH is 345.

Level 2 Optical Support

Structure

Candidates must take 3 mandatory units and one optional unit to achieve the Certificate (21-26 credits). A Diploma can be achieved by taking further optional units to reach a minimum of 37 credits.

Mandatory Unit 1 – M/507/6526

Title	Roles and responsibilities in optics		
Level	2		
Credit	7		
Learning Outcomes	,	Assessment Criteria	
The learner will:		The learner can:	
Understand the roles and responsibilities of people working in the optical profession		 1.1 List the professions in ophthalmic optics. 1.2 Describe the functions of an optometrist 1.3 Describe the functions of a dispensing optician 1.4 Describe the functions of an orthoptist 1.5 Describe the functions of an optical assistant 1.6 Describe the functions of an ophthalmic medical practitioner 1.7 Describe the functions of an ophthalmologist 1.8 Describe the functions of an optical technician 	
2. Understand the roles and responsibilities of the health care and professional bodies in ophthalmic optics		2.1 Describe the roles of the healthcare organisation(s) responsible for primary care ophthalmic service provision 2.2 Describe the roles and responsibilities of the General Optical Council 2.3 Describe the roles and responsibilities of the College of Optometrists 2.4 Describe the roles and responsibilities of the Association of British Dispensing Opticians 2.5 Describe the roles of other professional optical bodies and associations including the Federation of Manufacturing Opticians, the Association of Optometrists, the British Contact Lens Association, the Association of Contact Lens Manufacturers, the Optical Consumer Complaints Service, the Worshipful Company of Spectacle Makers and the Optical Confederation	

3. Understand how the	optical industry	3.1 Describe the typical custo	mer journey	
works to deliver finished spectacles to a		from booking an appointment to collecting		
customer	•	finished spectacles in an optic	cal practice	
		3.2 Describe the order proces	s between the	
		optical practice and the manu	facturer	
		3.3 Describe the production p	•	
		of glazed spectacles by a pres	•	
		laboratory from order entry to	•	
		3.4 Describe the delivery prod		
		prescription laboratory to the		
4. State the National He		4.1 Describe customers' entitl		
provision of eye care with	thin the UK	patients within the different of		
		UK National Health Service ("	,	
		4.2 Describe the procedures f	or obtaining	
E Understand employe	os' statuton.	those entitlements	an ampleyment	
5. Understand employe rights and responsibilities	-	5.1 Explain the importance of contract	an employment	
rigino ana responsibilità		5.2 Explain the responsibilities	s of employees	
		to their employer in regards t	• •	
		communication, notification, of		
		the law and compliance with	•	
		own practices and regulations	• •	
6. Understand the Healt	h and Safety	6.1 Outline the objectives of t		
regulations in an optical	•	Safety at Work Act		
workplace.		6.2 State the main Health & S	Safety Acts that	
		apply to the Optical workplace	e	
		6.3 State current workplace c	ompany rules	
		relating to health and safety.		
		6.4 Explain who is responsible	e for health &	
		safety at work	-iti	
		6.5 State the lines of commun		
		regarding health and safety is 6.6 Outline the requirements		
		Substances Hazardous to Hea		
		6.7 Explain how to respond to	•	
		situations at work.	Cincigency	
		6.8 Describe the use of emerg	gency response	
		equipment.	, , , , , , , , , , , , , , , , , , ,	
		6.9 Explain the use of alarm s	systems.	
7. Understand the impor	rtance of	7.1 Describe the environmental issues around		
environmental protection		waste disposal		
production		7.2 Identify typical environmental hazards in		
		an optical production unit		
		7.3 Identify procedures for wa	•	
		7.4 Explain the disposal proce	edures for	
Additional Tarka	packaging			
Additional Information a		done a polyptic and district in the	NOC Defe	
		demonstrate understanding	NOS Ref:	
		sponsibilities of different		
	personner within th	e optical profession, dealing		

with customers, understanding and securing customers' entitlements with the NHS and the administrative procedures required to deliver	
those entitlements.	

Mandatory Unit 2 – T/507/6527

Title	Communication in optics		
Level	2		
Credit	6		
Learning Outcomes		Assessment Criteria	
The learner will:		The learner can:	
1. Understand the skill	s required for	1.1 Identify why it is necessary to	
effective oral commun	ication in optical	communicate orally	
customer service.		1.2 Describe the external factors that	
		influence oral communication	
		1.3 Give examples of barriers to effective oral	
		communication	
		1.4 Outline the importance of identifying customers' needs and different	
		communication styles.	
		1.5 Give examples of the influence that	
		culture and beliefs may have on oral	
		communication	
2. Understand the skill	s required for	2.1 Identify why it is necessary to	
effective written comm	nunication in	communicate in writing	
optical customer service	ce.	2.2 Understand the sources of information for	
		preparing written communication	
		2.3 Identify the channels for written	
		communication	
		2.4 Describe why it is important to use appropriate language in written	
		communication	
		2.5 Describe how to structure and present	
		different forms of written communication	
		2.6 Assess which items of written	
		communication should be checked	
3. Evaluate the skills re	•	3.1 Evaluate different questioning techniques	
effective communication	on in optical	3.2 Explain the role of body language in oral	
customer service		communication	
		3.3 Outline how to communicate using active	
		listening 3.4 Describe how to assess the effectiveness	
		of a communication	
		3.5 Suggest how to plan to improve	
		communication	
4. Understand how to	achieve excellent	4.1 Describe the principles of excellent	
customer service in op		customer service	
		4.2 Describe how to deliver reliable customer	
		service	

4.3 Describe your current workplace standards for customer service 4.4 Describe how to handle complaints 4.5 Describe the principles of continuous improvement to deliver a high quality of service to customers		vice e complaints of continuous
Additional Information	about the unit	
Unit Aim(s)	The candidates will demonstrate knowledge and understanding of the principles that contribute to effective communication. NOS Repart understanding of the principles that in Leve Ret	

Mandatory Unit 3 - J/507/6547

Title	The eye and ametropia		
Level	2		
Credit	8		
Learning Outcomes		Assessment Criteria	
The learner will:		The learner can:	
Understand the key terms used in optics		1.1 Explain the optical terminology used in high street practices.1.2 Explain the causes of optical defects of the eye1.3 Explain the symptoms of the optical defects	
2. Understand the anatomy of the eye		2.1 Explain the functions of the ocular structures of the eye 2.2 Locate the parts of the eye on a diagram 2.3 Draw or label a diagram to illustrate the relative position of the parts of the eye	
3. Understand how the eye focuses light from an object		3.1 Sketch or label a diagram to illustrate how light passes through the eye 3.2 Describe the difference between emmetropia and ametropia 3.3 Describe the causes of myopia, hypermetropia, astigmatism and presbyopia 3.4 Sketch or label ray diagrams to illustrate myopia, hypermetropia, astigmatism and presbyopia 3.5 Explain how these conditions may be corrected with spectacle lenses 3.6 Sketch or label ray diagrams to illustrate how myopia, hypermetropia, astigmatism and presbyopia may be corrected by spectacle lenses	
4. Understand how to interpret optical prescriptions		 4.1 Explain key terms used in writing optical prescriptions 4.2 Describe British Standards for optical prescriptions 4.3 Analyse single vision prescriptions 4.4 Transpose prescriptions 4.5 Analyse bifocal or progressive power prescriptions 	
5. Understand the pathology of the eye		5.1 Explain cataracts and the effect on vision 5.2 Describe how cataracts may be treated 5.3 Explain glaucoma and the effect on vision 5.4 Describe how glaucoma may be treated 5.5 Explain diabetes and the effect on vision	

	5.6 Explain how diabetic treated 5.7 Explain age related rand the effect on vision 5.8 Explain how age related degeneration may be tree	nacular degeneration ted macular
Unit Aim(s)	Candidates will demonstrate an understanding of the basic anatomy, function and pathology of the eye and the common eye conditions including myopia, hypermetropia, astigmatism, presbyopia. Candidates will demonstrate an understanding of optical prescriptions and transposition. Candidates will demonstrate a basic understanding of common ocular pathological conditions, their causes and treatments	NOS Ref:

Leaners must also select at least one of the following optional units

Optional Unit 4 A/507/6528

Title	The provision of spectacle lenses in optics		
Level	2		
Credit	8		
Learning Outcomes		Assessment Criteria	
The learner will:		The learner can:	
1. Understand the optilenses	cs of spectacle	 1.1 Explain how a spectacle lens refracts light 1.2 Describe the various forms in which lenses are made 1.3 Define the term 'dioptre' 1.4 Define 'focal length' 1.5 Explain the relationship between dioptres and focal length 1.6 Define the term 'cylinder' in optics 1.7 Explain cylindrical and astigmatic lenses 1.8 Define the term 'axis' 1.9 Explain how axis is used in spectacle lenses 	
2. Understand the types of spectacle lenses		2.1 Describe a bifocal lens 2.2 Explain how a bifocal lens corrects vision 2.3 Explain the advantages and disadvantages of bifocal lenses 2.4 Describe a trifocal lens 2.5 Explain how a trifocal lens corrects vision 2.6 Explain the advantages and disadvantages of trifocal lenses 2.7 Describe a progressive lens 2.8 Explain how progressive lenses corrects vision 2.9 Explain the advantages and disadvantages progressives 2.10 Describe occupational/degressive lenses 2.11 Explain how an occupational/degressive lenses corrects vision 2.12 Explain the advantages and disadvantages of occupational/degressive lenses	
3. Understand the type eye protection	es of personal	3.1 Describe the types of hazard where personal eye protection should be worn 3.2 Explain the different types of personal eye protection 3.3 Describe the different types of protective lenses	

		3.4 Explain the BSI and ENS 3.5 Describe the methods o	_
		protective lenses	
4. Understand the coamethods applied to sp	_	4.1 Describe the methods be lens materials may be tinted 4.2 Explain the benefits and each method 4.3 Explain polarising lenses 4.4 Describe the benefits of 4.5 Explain photochromic le 4.6 Describe the benefits of lenses	d disadvantages of s polarising lenses
5. Understand the manufacture of spectacle lenses		5.1 Describe the materials used in the manufacture of spectacle lenses 5.2 Describe the methods of manufacturing spectacle lenses in each of the materials 5.3 Describe the standard shapes of lenses. 5.4 Define the box lens size of a spectacle lens	
6. Understand optical centres, PDs and centration in the dispensing of spectacle lenses		6.1 Explain the term optical centre 6.2 Explain why optical centres are important in dispensing spectacle lenses 6.3 Explain the term PD 6.4 Explain why PD is important in dispensing spectacle lenses 6.5 Describe how to measure PDs 6.6 Explain the term centration 6.7 Explain why centration is important in dispensing spectacle lenses	
7. Understand the importance of prisms when dispensing spectacle lenses		7.1 Define the term prism 7.2 Describe the effect of prisms on light travelling through a prism 7.3 Describe why prisms are important in dispensing spectacle lenses 7.4 Describe prism base direction 7.5 Explain the methods used in detailing the prism notation.	
Additional Information	about the unit		
Unit Aim(s)	Candidates will demonstrate an understanding of the optics of lenses and their design and form including the significance of optical centres, decentration, prisms and their application, and the types and uses of special and safety lenses, coatings and tints.		NOS Ref:

Optional Unit 5 F/507/6529

Title	The provision of spectacle frames in optics		
Level	2		
Credit	7		
Learning Outcomes		Assessment Criteria	
The learner will:		The learner can:	
1. Understand the mat	terials used in	1.1 List the materials used in the	
spectacle frames		manufacture of frames	
		1.2 Describe the properties of frame materials	
		1.3 Explain the advantages of the different	
		frame materials	
		1.4 Explain the disadvantages of the	
		different frame materials	
2. Understand how fra	mes are	2.1 Describe the components of a spectacle	
constructed		frame 2.2 Describe the materials used in frame	
		construction and manufacture	
		2.3 Describe the types of frame construction	
		2.4 Describe the features of the different	
		types of construction	
		2.5 Explain the advantages and	
		disadvantages of the different types of construction with regard to spectacle frame	
		repair	
3. Understand the British Standard of the measurement of spectacle frames		3.1 State the relevant British Standards for spectacle frames	
ineasurement of spect	acie frames	3.2 Describe how to measure spectacle	
		frames to British Standards	
		3.3 Illustrate by annotation the dimensions	
		of spectacle frames	
		3.4 Describe how to measure the segment	
		position for bifocal lenses 3.5 Describe how to measure the fitting	
		cross for progressive lenses	
4. Understand how to	assist customers in	4.1 List what is required for a well-fitting	
their choice of frames		spectacle frame	
		4.2 Explain the importance of facial shape	
		when dispensing frames 4.3 Explain the importance of facial features	
		4.3 Explain the importance of facial features when dispensing frames	
		4.4 Discuss the importance of colour when	
		dispensing frames	
		4.5 Describe the ways of assisting	
		customers to choose their frames	

		4.6 Explain how the prescripti the choice of frame 4.7 Discuss the occupational r for the choice of frame 4.8 State the limitations of res authority of the optical assista supply	requirements
Additional Information	about the unit		
Unit Aim(s)	The candidate will demonstrate an understanding of the components of a spectacle frame, the materials used in their construction and manufacture, the standard measurements of a frame and how to assist customers in choosing suitable frames to match their facial shape and features.		NOS Ref:

Optional Unit 6 T/507/6530

Title	The provision of contact lenses in optics	
Level	2	
Credit	7	
Learning Outcomes		Assessment Criteria
The learner will:		The learner can:
Understand the design of contact lenses		1.1 Describe the general design features of a contact lens
		1.2 Describe how the contact lens fits on the eye 1.3 Describe the importance of the base curve radius in the fitting of a contact lens 1.4 Describe the importance of the diameter in the fitting of a contact lens
2. Understand the materials used for contact lenses.		2.1 List the different materials used in the manufacture of contact lenses 2.2 Describe the features of gas permeable contact lenses 2.3 Describe the features of soft contact lenses including water content 2.4 Describe the features of silicone hydrogel contact lenses 2.5 Describe the advantages and disadvantages of each material
3. Understand the wearing modalities of contact lenses.		3.1 Describe the daily wear modality. 3.2 Explain the continuous wear modality 3.3 Describe the advantages and disadvantages of each modality 3.4 Explain the need for different types of replacement schemes for differing materials
4. Understand the aftercare of contact lenses		4.1 Describe the importance of hygiene for contact lens wear 4.2 Describe the principles of disinfection of contact lenses 4.3 Describe the principles of cleaning contact lenses 4.4 Explain the types of contact lens disinfection products 4.5 Explain the types of contact lens cleaning products 4.6 Describe the storage of contact lenses 4.7 Explain the importance of regular after care visits 4.8 Describe the problems that can arise if lenses are not replaced regularly

5. Understand how to effectively manage customers who have not complied with contact lens care regimens.		5.1 State the limitations of responsibility and authority of the optical assistant in contact lens supply 5.2 Describe how to identify poor compliance 5.3 Describe how to discuss poor compliance with a contact lens wearer	
Additional Information about the unit			
Unit Aim(s)	understanding the different types and Parts of u		NOS Ref: Parts of unit 11 in Level 2 in Optical Retailing

Optional Unit 7 A/507/6531

Title	The glazing of spectacles	
Level	2	
Credit	12	
Learning Outcomes		Assessment Criteria
The Learner will:	ncoc	The learner can:
Be able to identify lenses appropriate for given prescriptions		1.1 Describe the properties of lens materials1.2 Describe single vision, bifocal and progressive power lens types
2 Understand the materials used in spectacle frames		2.1 Identify the materials used in spectacle frames
		2.2 Describe the properties of spectacle frame materials2.3 List the components of a spectacle frame by their BS EN terms
3. Understand the process of glazing lenses to frames and mounts.		3.1 Outline the steps to the finished spectacles from receipt of order to dispatch. 3.2 Explain how to lay-off and block lenses. 3.3 Outline the relationship between prism and decentration. 3.4 Describe types of edger and explain how they are used. 3.5 Give reasons why a spectacle lens may have to be hand-edged. 3.6 Describe frame adjustments to accommodate lenses. 3.7 Describe lens fitting techniques
4. Know the limitations of, and precautions taken, when glazing special lenses and frames.		4.1 Describe adaptations to the glazing process for surface treated lenses and protective lenses.4.2 Describe adaptations to the glazing process for a range of frame designs and materials
5. Understand how to check finished spectacle specifications against the received order.		5.1 List the equipment required for the final verification and quality check 5.2 State the British Standards relevant to spectacle verification 5.3 Describe the use of the focimeter for verifying lens power and prism 5.4 Recall applicable lens power tolerances when verifying lens powers on a focimeter 5.5 Describe the faults that can occur during glazing 5.6 Describe the procedures to be taken when defects are found
6. Be able to glaze a metal spectacle frame		6.1 Lay off lenses for glazing to a given specification

<u> </u>			
	6.2 Block and edge lenses		
	6.3 Hand finish lenses to fit metal spectacle		
	frames		
	6.4 Achieve the required cosmetic appearance		
lastic	7.1 Lay off lenses for glazing to a given		
	specification		
	7.2 Block and edge lenses		
	7.3 Hand finish lenses to spring into plastic		
	spectacle frames		
	7.4 Achieve the required cosmetic appearance		
about the u	nit		
Candidates will demonstrate an understanding of the fitting of			
lenses to frames to produce spectacles and will be able to fit			
lenses to a range of spectacle frames.			
The relevant National Occupational Standard for this unit is:			
Skills for Health, OPTM7 – Block, cut and fit lenses			
Full details can be found on: http://www.ukstandards.co.uk			
	about the u Candidates lenses to fr lenses to a The relevar Skills for He		

Optional Unit 8 F/507/6532

Title	Supporting the provision of optical screening		
Level	2		
Credit	6		
Learning Outcomes		Assessment Criteria	
The Learner will:		The learner can:	
1. Understand the principles of visual field screening		1.1 Explain the principles of field screening 1.2 Describe the function of field screening equipment 1.3 Describe how to improve the accuracy of results when performing field screening 1.4 Describe common ocular conditions that may be identified as a result of field screen	
2. Understand the principles of auto-refraction.		2.1 Explain the principles of auto-refraction 2.2 Describe the function of an auto-refractor 2.3 Describe how to improve the accuracy of results when performing auto refraction	
3. Understand the principles of non-contact tonometry.		3.1 Explain the principles of non-contact tonometry 3.2 Describe how to improve the accuracy of results when performing non-contact tonometry 3.3 Describe common ocular conditions that may be identified as a result of performing non-contact tonometry	
4. Understand the principles of fundus photography and OCT		4.1 Explain the principles of fundus photography 4.2 Describe the function of fundus photography equipment 4.3 Describe how to improve the accuracy of results when performing fundus photography 4.4 Describe common ocular conditions that may be identified as a result of fundus photography. 4.5 Describe the principles of optical coherence tomography 4.6 Describe the function of optical coherence tomography scanning equipment 4.7 Describe how to improve the accuracy of results when performing optical coherence tomography 4.8 Describe common ocular conditions that may be identified as a result of optical coherence tomography	
5. Understand how to deal with common emergencies that may occur in the screening procedure		 5.1 Describe the common emergencies that may occur whilst performing the screening functions. 5.2 Recognise the symptoms of a heart attack, epileptic fit and stroke. 5.3 Describe the correct first aid procedures for dealing with these emergencies 	

6. Understand the pathology of the eye to enable identification of an optical emergency		6.1 Describe what constitutes an ocular emergency.6.2 Describe the symptoms and signs of common ocular conditions requiring emergency treatment.6.3 Describe how to deal with a customer who exhibits the symptoms of an ocular emergency	
Additional Information about the unit			
Unit aim(s)	Candidates will demonstrate an understanding of the principles of optical screening equipment and processes for tonometry, auto refraction, visual fields, fundus photography and OCT		
NOS	The relevant National Occupational Standard for this unit is: Skills for Health, OPTR13 - Carry out routine optical screening procedures. Full details can be found on: http://www.ukstandards.co.uk		

Optional Unit 9 L/507/6548: WITHDRAWN Optional Unit 10 J/507/6533: WITHDRAWN

Optional Unit 11 L/507/6534

Title	Repairing spectacles	
Level	2	
Credit	5	
Learning Outcom	es	Assessment Criteria
The Learner will:		The learner can:
Be able to identify if broken or damaged spectacles can be repaired		1.1 Explain the feasibility of repairing lenses and frames 1.2 Describe the properties of different frame materials 1.3 Demonstrate repair procedures for different materials and frame types 1.4 Demonstrate how to decide if a repair is practical or not 1.5 Suggest advice that can be given to customers regarding care of spectacles to prevent damage
2. Know how to set up and run a repair service		2.1 List and describe the equipment necessary to set up a repair service 2.2 Describe how to judge the time involved in completing a repair 2.3 Describe how to consider the cost of components 2.4 Calculate the overall costs involved 2.5 List the items that should be included on a repair docket 2.6 Discuss the value of warranties and guarantees
3. Understand how to carry out repairs and adjustments		3.1 Describe the different types of repair 3.2 Demonstrate the use of tools and equipment to complete the repair 3.3 Describe how to check the quality of the repaired spectacles 3.4 List and define the BS EN terms and measurements integral to the repair and adjustment of frames
Additional Information about the unit		
Unit Aim(s)	Candidates will demonstrate an understanding of the processes involved in the adjustment and repair of spectacles	

Optional Unit 12 R/507/6549

Title	Lens treatments and safety eyewear	
Level	2	
Credit	7	
Learning Outcomes		Assessment Criteria
The Learner will:		The learner can:
Understand why spectacle lenses may be given special treatments.		1.1 Describe the range of lens treatments.1.2 Explain the benefits of lens treatments.1.3 Explain the limitations of lens treatments.
2. Understand spectacle lens surface treatments		2.1 Describe anti-reflection coating processes2.2 Describe hard coating processes2.3 Explain how coating affects other special lens processes
3. Understand personal eye protection		3.1 Explain why protective lenses are supplied 3.2 Describe how protective lenses are manufactured 3.3 Describe types of protective eyewear
4. Understand tinted spectacle lenses		 4.1 Outline the reasons for sun protection 4.2 Describe methods for manufacturing sun protection lenses 4.3 Describe photochromic lenses 4.4 Describe polarising lenses 4.5 Describe lens treatments to produce tinted lenses
5. Know quality inspection methods in special lens types and treatments		5.1 Explain the procedure for surface inspection 5.2 Identify problems in lens treatment processes 5.3 Outline how protective lenses are tested and certified
Additional Information about the unit		
Unit Aim(s)		vill demonstrate an understanding I treatments that can be applied to ses.