



Demand-Responsive
Transport to ensure
accessibility, availability
and reliability of rural
public transport

PILOT IN SAUDA

**Kolumbus
(Norway)**

12/11/2020



Pilot in Sauda

Starting and ending date of pilot

01.07.2018 – summer 2021

Location



About the pilot

The pilot is organised by the RESPONSE project partner [Kolumbus](#), a bus and boat operator and mobility provider in the Rogaland county in Norway. The pilot is carried out in the town of Sauda, Western Norway.

Pilot audience

There are two main target groups of Sauda pilot – elderly during the morning hours and younger people during the afternoon.



Aim of the pilot

The pilot aims to provide door-to-door service in a region where there are few travellers and where people are not happy because of the low frequency of the local bus. The goal is to see if a different and better service could be provided for the same amount of money, making customers also happier.

Quote

“The service is beneficial because it is a lot more flexible than an ordinary bus – and it picks you up on your home address.” (Service user from Sauda)

Covid update

[HentMeg](#) has been providing the public in Sauda with DRT service throughout the whole project. There were few challenges around paying in cash as the drivers didn't want to handle cash due to Covid-19 risk. Also, there have been fewer passengers, especially at the beginning of the pandemic when everything was closed down in Norway.

More information

<https://www.kolumbus.no/en/travel/timetables/bus/on-demand-routes/hentmeg/>