

Initial Operator's Crew Resource Management (CRM) Training



Date	As agreed on / on request
Venue	Estonian Aviation Academy or as agreed on with the client
Schedule and additional information	Schedule is specified on placing the order
Format of studies	Classroom teaching
Language(s) of instruction	Estonian or English
Lecturer(s)	EAVA Flying Training Organisation. The course shall be run by the instructors recognised by the ECAA
Volume	Approximately 16 academic hours (2 days)
Price	As agreed on
Target group	The course is aimed at the pilots flying both the single- and multi-crew aeroplanes, at managers of different levels engaged in flight planning and assembling of crews, and at other interested parties
Size of group	Up to 25 participants
Goal	The aim of the course is to introduce the methods meeting the standards of EU regulations for enhancing aviation safety that shall be achieved by fully applying the resources and information available at present and made use of to gain safety and effectiveness of flight operations
Topics	<p>Pursuant to the standards prescribed by the EC Regulation 965/2012 AMC1 ORO.FC.115&215:</p> <ul style="list-style-type: none">• Mechanism of human errors, their prevention and identification• Operator's safety culture and standard procedures• Stress and stress management, fatigue and alertness• Information reception and processing, situational awareness, spreading of workload• Decision-making• Communication• Managerial skills and synergy of the crew• Automatic equipment and the philosophy of its use• Type-based specifics of an aircraft• Case studies
Requirements set for passing the course	Participation in studies – 100%
Documents issued on completion of the course	Certificate issued by Estonian Aviation Academy
Registration and further information	Meelis Koovit, meelis.koovit@eava.ee