

GDPR Regulation

The General Data Protection Regulation (“GDPR”) is a legal framework that sets guidelines for the collection and processing of Personal Data of individuals within the European Union (EU). Any company that holds personal data of EU residents or processes data of EU residents is accountable under the GDPR, regardless of the company’s physical location.

As regards Supplier Personal Data Supplier serves as a data controller referred in the applicable data protection laws and is responsible for the lawfulness of processing. Unless otherwise agreed in writing Customer may not give instructions as regards Supplier Personal Data or the processing thereof. Information on the processing of Supplier Personal Data is provided

Service Automatics Security Measurements

Service Automatics has implemented technical and organizational measures to ensure the security of the Personal Data while the data is in Service Automatic’s possession or control. The security measures that Service Automatic’s has implemented include, but are not limited to:

- Access is restricted to Service Automatic’s employees who have a “need to know” in order to carry out the purpose of the processing and all of those employees are under an obligation of confidentiality with Service Automatics
- Training of Service Automatic’s employees regarding the proper handling of Personal Data;
- The data center where the Personal Data is processed and/or stored has restricted access;
- Use of technological means (e.g. firewalls) to prevent unauthorized access to the Personal Data while it is in Service Automatic’s possession or control;
- Logging of all processing activity of the Personal Data which records when the Personal Data was processed, what processes the Personal Data underwent, anyone that accessed the Personal Data, where and when the Personal Data was transmitted and when the Personal Data was erased from Service Automatic’s SAAS service; and
- Annual review and evaluation of the adequacy of Service Automatic’s security measures.

Data Subject's Access to the Personal Data

More info at Service Automatic's Data Protection may be contacted at info@serviceautomatics.com

Data Subjects may contact about all issues related to processing of their Personal Data and exercise all of their rights under the GDPR. A Data Subject is entitled to request and shall respond without undue delay to the following:

- To know the content of the Personal Data being processed and/or stored by Service Automatic's
- Correction, amendment, or deletion of their Personal Data if inaccurate
- To whom the Personal Data has been disclosed

Disclaimer

The information given to you by Service Automatic's concerning technical, legal, or professional aspects of Service Automatic's compliance with the GDPR is for informational purposes only and does not constitute legal or professional advice nor create any legal obligation or liability on the part of Service Automatic's.