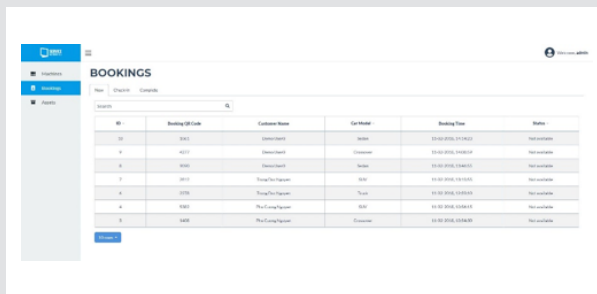# WE AUTOMATE CUSTOMER SERVICE

# Our Products

## Cloud Service

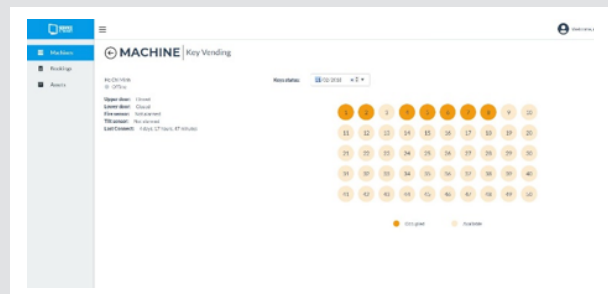Every device comes pre-installed by Service Automatics software and are managed through our cloud platform.

Cloud Service can be connected to customers differed ERP´s, for example Fleet management software by Open API (XML) functions.

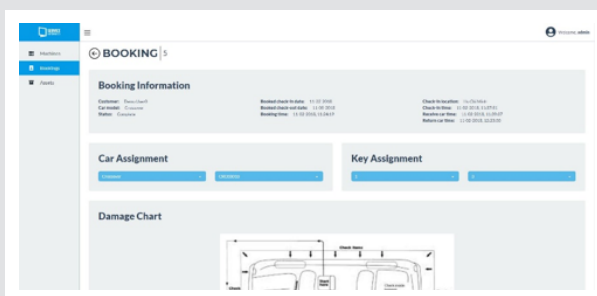Cloud platform has a user interface that allows our customers to:

- Gathered information from the device users
- Allow to manage:
    - bookings
    - devices in use (self-service kiosk, key vending,
      self-service lockers, self-check cameras)
    - assets for sale
    - Rental agreements

# Self-Service Kiosk

Self-Service kiosk provides customer easy 24/7 flexibility to handle their reservations any time of the day as self-check in kiosk. This fully automated standalone kiosk is equipped with scanning of passports, ID-cards and driver´s license and wide variety of other options including high recognition of the customers Identification. The Kiosk can be located indoor and can be used for car-rental stations, hotel receptions and vacation resorts.

## Standard options

- 19,5" Infoscreen
- 10,1" Touchscreen
- Steel Enclosure w/Powder Coat
- Receipt printer
- Passport/ID card/Driving licence scanner
- Face match against passport/ID card/Driving lisence
- WiFi/Mobile connectivity
- Uninterruptible power supply (UPS)
- Payment terminal option

## Kiosk administration from Cloud platform

- Modify Kiosk Content
- Configure Rental agreement
- Configure Terms & conditions
- Configure bookings
- Configure assets for sale
- Manage Kiosks Remotely (update, reset, connection status)
- Add Company Branding & Logos
- easy to use

## Physical specifications

- Size (L x W x H) 400mm x 500mm x 1900mm
- Weight 160 kg

# Key Vending Machine

Key Vending machine can be used as a standalone product. The key pick-up and drop-off is done by a QR-code. The Key Vending machine is primarily designed for pre-paid customers that have done their pre-check online. Key Vending machine can be in parking areas or parking garages, indoor or outdoor. It is designed for weather and vandal proof.

## Standard options

- 10,1" Touchscreen
- Security camera
- QR code reader
- Key pick up slot
- Key drop off slot
- Steel Enclosure w/Powder Coat
- Weather proof, -20 Celsius to + 50 Celsius
- Vandal proof, tilt and smoke sensors
- WiFi /Mobile connectivity
- Uninterruptible power supply (UPS)
- Installation wall or ground

## Key Vending administration from Cloud platform

- Manage key vending remotely (update, reset, connection status)
- Assign keys to locks
- Time stamp for pick up and drop off
- Alerts tilt, smoke, door open
- easy to use

## Physical specifications

- Size (L x W x H) 650mm x 650mm x 2000mm
- Weight 360 kg

# Self-Service Locker

Self-Service Locker is designed for pre-purchased options pick-up by QR-code. The sizes of the lockers are optional and can be customized. Self-Service locker can be located in stores, post offices, hotel lobbies, airports.

## Standard options

- 10,1" Touchscreen
- Security camera
- QR code reader
- Locker sizes optional
- Steel Enclosure w/Powder Coat
- Installation indoor
- WiFi /Mobile connectivity
- Uninterruptible power supply (UPS)

## Self-service locker administration from Cloud platform

- Manage locker remotely (update, reset, connection status)
- Assign assets to lockers
- Time stamp for pick up
- Alerts tilt, smoke, door open
- easy to use

## Physical specifications

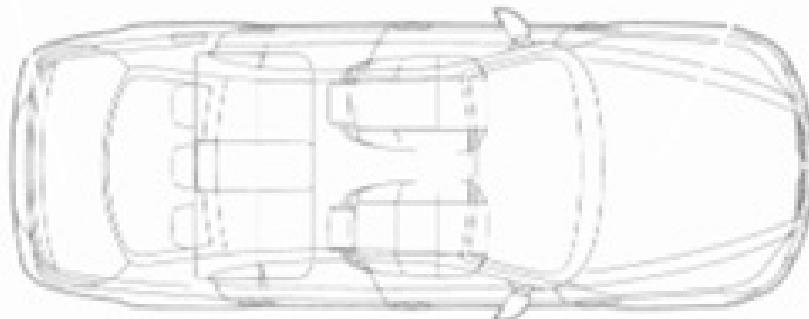- Size (L x W x H) 680mm x 1400mm x 2000mm
- Weight 460 kg

# Self-Check Camera

Self-Check in Camera is designed for Car Rental Industry customers for their car check-in and check-out inspection process. Ready framed picture tool guides customer during car check-in, check-out and accident situations. Device includes tracker and collision sensor and it is placed in the car in Re-charging holder. Can be delivered with physical device or just app.

## Standard options

- Self-service vehicle inspection
- UI wizard to take pictures
- Pictures saved to Cloud Service
- Pictures can be shared with customer
- WiFi sharing
- Re-charge vehicle holder

## Self-Check Camera administration from Cloud platform

- Assign camera to car
- Stored pictures from pick-up, drop-off, accident
- Accident memo
- GPS tracking information
- easy to use

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# SERVICE AUTOMATICS

# WE AUTOMATE CUSTOMER SERVICE

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