

Accessibility in the Koidula Museum

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LOCATION AND ACCESS

The museum building

The Koidula Museum is located **in the Ülejõe district of Pärnu, at 37 Jannseni Street**. The building is located in the area between Jannseni, Jaani, and Havi streets, on Jannseni Street. You will recognise the two-storey wooden building of the Koidula Museum by its pale yellow exterior and green shutters.

The Koidula Museum is between 1 May and 31 August from Tuesday to Sunday from 10 a.m. to 6 p.m., and in summer (usually between 20 June and 20 August), from 10 a.m. to 7 p.m. During the winter period – from 1 September to 30 April – the Koidula Museum is open from Wednesday to Saturday from 10 a.m. to 6 p.m.

Arrival and parking

You can get to us **by city bus, car, or bike, or on foot**.

If you are coming by **city bus**, exit the bus at the stop 'Koidula muuseum'. If you are approaching from the Tallinn highway, the bus stop is right in front of the museum, so you only have to walk back slightly. Coming from the direction of Vana-Pärnu, you only have to cross the road. Buses 5, 10, 13, and 25 will bring you to us. See the bus timetables [here](#). Use <https://web.peatus.ee/> to help plan your journey.

You can lock your **bike** in the bike racks in the garden of the museum. To enter the garden, let the administrator of the museum know when you enter the museum or call +372 443 3313. The administrator will open the green garden gate to the left of the museum building.

If you are coming by **car**, you can park in the free car park on the left side of Jannseni Street, which can accommodate eight cars. Two marked parking spaces for visitors with special needs are located on Jannseni Street to the right of the museum building.

Parking is also available on Jaani Street, on the right side of the road, in the marked parking spaces. You can also park a **tourist bus** there, or in the Jannseni Street car park if there is enough space. By prior arrangement, it may also be possible to park the bus in the Japsi Port car park on the other side of the road.

Entering the museum

The **main entrance** to the museum is located on Jannseni Street. In front of the door is a concrete step about 20 cm high. The door is old-fashioned, with two sides, only the right one of which opens. The door opens inward and to the right. Just behind the door are automatic sliding doors. Behind them is a narrow hallway with a cloakroom. You do not have to leave your outerwear there, but you can. Turn left and come forward. The interior door also opens inward and to the right, and the bell chimes when the door opens.

To enter the museum **in a wheelchair or with a pushchair**, it is more convenient to use the **rear entrance** of the museum. To do so, please let the administrator of the museum know by calling +372 443 3313. The administrator will open the green gate to the left of the museum

and lead you to the back door, which is reached by a smooth paved path. There is also a stone step and a threshold in front of the back door, but they are lower and the door is wider.

The ticket desk and reception area of the museum are located in the first room of the exhibition – the former classroom. When entering through the main door, this is the first room; when entering through the back door, you will have to turn left, go down the stairs straight through the dining room, and turn right in the classroom.

At the ticket desk, you will meet the **administrator**, who you will recognise by the black name tag. The administrator will help you choose the right ticket and introduce the facilities and offers of the Koidula Museum. You can also ask them further information about the exhibitions of the museum.

Leaving the museum

To leave the museum, take the way you came.

RECEPTION AREA OF THE MUSEUM

The museum is open to **guide dogs**, and other well-behaved pets are welcome by prior arrangement.

The Koidula Museum has a **loop amplifier**.

Feel free to ask for assistance from the administrator at the ticket desk. Generally, the administrator speaks Estonian and English, and in exceptional cases, also Russian and Finnish.

The museum has **two floors**. A wooden staircase with 16 steps leads upstairs, with handrails on either side.

Going upstairs in a wheelchair is unfortunately not possible.

Tickets

Disabled persons up to the age of 16 and their accompanying persons and severely disabled persons aged 16 and over and their accompanying persons can visit the museum free of charge. The entitlement to the benefit can be proven with a disability card.

In addition, children aged 8 and under, persons repressed by occupying powers (clause 7 (1) 2) of the Persons Repressed by Occupying Powers Act), conscripts of the Estonian Defence Forces, members of the Pärnu Tourist Guides Association and the Estonian Guide Association as well as guides who have completed the museum's guide training, members of the Estonian Museum Association, members of ICOM, journalists with prior agreement, one teacher/guide per every 11 students/tourists, and Museum Card holders are entitled to free admission to the museum.

A discount ticket can be redeemed by pensioners, students, and ISIC or ITIC holders upon presentation of the appropriate document.

If you cannot go upstairs, or if you are unsure if you are able to or dare to go up the stairs, the administrator can offer you up to 20% off the price of the ticket you would otherwise pay.

Cloakroom

Outerwear can be left in the cloakroom or on a clothes rack in the reception area. Personal belongings should be taken with you, while bulky bags can be left with the administrator at the ticket desk if you wish.

Toilets

The toilets are located on the ground floor of the museum, next to the rear entrance. There are two toilets. The doors open outward and to the left. Both bathrooms have a sink. The lights switch on and off automatically.

There is no accessible toilet in the Koidula Museum. There is a separate accessible toilet in the cabin in the garden of the Koidula Museum, but it is only used during events in the garden.

Shop

To the left of the ticket desk is a small display shelf and a glass display case, which is used to display both the merchandise of the museum shop and the miniature exhibition. If necessary, the administrator can introduce the products on sale.

VISITING THE EXHIBITION

The Koidula Museum has **two floors**. Unfortunately, there is only a narrow and steep wooden staircase between the floors.

The **permanent exhibition** of the Koidula Museum is located on the ground floor of the museum. We recommend that you start exploring the exhibition in the workshop next to the classroom. You should then move back to the classroom, and from there to the dining room. From the dining room, turn left into the children's room and go through it to the guest room, where you can also peek into Koidula's sickroom.

The texts of the **stands** in the rooms are in Estonian and English.

There is also a **touchscreen** on the wall of each theme room for further reading and listening. At the bottom of the screen, you will find 2 buttons that let you choose whether you want to listen to texts through a speaker or a personal headset. The texts, both for reading and listening, will be in Estonian and English, and from December 2023 onward, also in Russian and Finnish. Feel free to ask your museum guide for help using the screen.

To go upstairs, go through the dining room and turn left into the stairwell, from where a 16-step wooden **staircase** leads up to the exhibition hall. There is usually a temporary exhibition

upstairs. There is also a large TV screen in this room, where you can watch Koidula's plays. The plays have English subtitles.

If the weather is fine, you can also use the back door to go to the **garden of Koidula Museum**. Ask the administrator for the guide of the Lolla discovery trail. Children can adventure on the Lolla discovery trail, e.g. play hopscotch and explore the insect hotel. For adults, there is usually a exhibition on boards in the gallery next to the open-air stage. The texts of the exhibition are in Estonian and English.

There are currently no tactile texts in the Koidula Museum.

The museum offers **tours and experience programmes** for all age groups, available in Estonian, English, Russian, Finnish, German, French, Swedish, and Japanese. To book a tour, please contact visit@pernau.ee.

Educational programmes are offered in Estonian, with some educational programmes also available in Russian. To order educational programmes, please contact haridus@pernau.ee.

FEEDBACK

The Koidula Museum **is constantly working to improve accessibility and we highly value your feedback!**

We welcome your suggestions and thoughts at visit@pernau.ee or via our feedback form:

<https://www.parnumuuseum.ee/feedback>