

INFO

Journey

- * You can travel by car, airplane (Klagenfurt, Ljubljana) or bus/train (Villach Train Station). If you need a shuttle, you can book it here: www.kaernten-transfer.at. Arriving at Villach Main Station, you can also book a shuttle: www.bahnhofshuttle.at. Once arrived at the art-lodge, you can be mobile without an own car using the GO-MOBIL transportation services: within the borders of the community they bring you to other places without high effort.
- * If you arrive by car, you should type the following address into your navigation device: Verditzer Straße 52, 9542 Treffen am Ossiacher See. Our Coordinates are: 46°42'31.58"N 13°48'0.83"E

Check- in and check-out

- * On the day of arrival, your room or TinyHouse will be ready at 3.00 p.m.. You can check-in by 7.00 p.m. - in case of late check-in, please inform us as soon as possible so we can send you the code of the key safe.
- * Please note that your room or TinyHouse should be left at 11:00 a.m. on departure day. Check-out time is from 09:00 to 11:00 a.m.. Please inform us one day in advance if you have to check out earlier.

Means of payment

- * You can pay cash in EURO or with Maestro even with credit cards (VISA and MASTERCARD).
- * You can find the next cash point in Afritz am See at the Raiffeisen Bank.
- * To avoid queuing, we print out your invoice on the eve of your departure so please inform us about special requests concerning the invoice and about the means of payment. We accept cash, EC-Card, Maestro, Master Card and Visa Card.

Entry (EU Residents) and travelling in Austria

- * You can entry Austria with a current Passport.
- * In general, Austrian traffic regulations and traffic signals are similar to those in force in other European countries. Just remember that all Austrian motorways (,Autobahn') and ,S' roads are subject to toll. You must display a Motorway Vignette on the inside of the windshield of your vehicle as you enter Austria. Failure to have one will mean a heavy, on-the-spot fine. Stickers can be obtained from the Austrian Automobile Clubs as well as post offices, newsagents and petrol stations. You can also purchase stickers in Austria's neighboring countries at petrol stations, borders and Automobile Clubs. Please note that there is an additional toll for the Tauerntunnel and the Katschberg-tunnel.
- * High visibility warning vests are required for all drivers. They need to be stored within reach of the driver and must be worn day or night when exiting the vehicle on the hard shoulder or in the event of breakdown. You must also have a first aid kit and a warning triangle inside the car in case you break down. Only ,hands free' mobile telephones can be used whilst driving.

Information about the house

- * All rooms and TinyHouses feature a shower and/or bath tub with WC, hairdryer, satellite tv and docking station. Towels for the pool area are provided.
- * For the hotel rooms we provide a daily cleaning service, linen are changed after 7 nights or upon request. For the TinyHouses we provide a weekly cleaning including linen changing. Towels can be changed upon request at the reception.
- * Breakfast is served from 8:30 a.m. to 11:00 p.m. in the snuggery or on the terrace. Please let us know in advance, if you like to skip breakfast so we can discount 8 EUR/person from your bill.
- * If you have booked a TinyHouse, you can have breakfast for 12 EUR upon request at our snuggery/terrace.

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- * Dinner: During the main season we cook for you on Monday, Wednesday and Friday from 7:00 to 9:00 p.m. We always offer vegetarian/vegan dishes in addition to our daily changing menu upon prior request. We'll provide an information flyer with restaurant suggestions on your arrival.
- * Snacks and beverages can be self serviced out of our tiny guest bar 24/7.
- * At the courtyard you can find the old carpenter shed that was converted to a wellness-hut with a small sauna. We refrained from the construction of a heated indoor-pool due to ecological reasons, but our pool serves fresh and chemical-free water.
- * If you like to use the Sauna, you can make a reservation for the preferred time. Just to make sure that you'll keep your privacy. You can also have a massage - very relaxed in your private room. For bookings in advance, just call Daniela: 0043 (0)699 81507838.
- * For your mental wellness, you find a tiny exhibition space and a small library in the old „Troackasten“, a small wooden house from 1745.

Dogs

- * Your well trained dog is welcome upon reservation. For additional cleaning we will charge EUR 10,00/day and dog in your hotel room and once EUR 10,00 in your TinyHouse.

Medical facilities

- * The next hospital is in Villach, Nikolaigasse 43, 9500 Villach; the next doctor with an included pharmacy is situated in Aflitz am See.

Shopping

- * In Aflitz am See you'll find a supermarket, a bakery, a bank and a fuel station.
- * If you need to buy something else, you'll certainly find it in Villach.
- * There is a fashion outlet center near Udine/Italy (about 90 minutes to drive): www.palmanovaoutlet.it.

Out and about

- * We have a wide collection of maps and information about the region and some interesting tips for trips.
- * We issue the the Region Villach CARD for free; this allows you to take part in the various programmes, especially designed for the guests of our region.
- * Interesting for families: www.karntencard.at - pay once, and it opens the doors to more than 100 destinations throughout Carinthia.

Literature

- * DuMont Reiseführer „Kärnten“ (german)
- * Marco Polo Reiseführer Kärnten (german)
- * Lonely Planet Austria

Further informationen

- * www.karnten.at
- * www.karntencard.at
- * www.carinthischersommer.at
- * www.austria.info/uk
- * www.nockbike.com
- * www.kultur.karnten.at
- * www.carinthia.at
- * www.region-villach.at

