

# QUALITY AND ENVIRONMENTAL POLICY

Logistika Pluss OÜ is a logistics company founded in 1998 and operating in the Republic of Estonia, which is offering logistics services to large international groups of industrial electronics undertakings, manufacturers and importers of foodstuffs, alcohol, and commodities. The main services include receipt and storage of goods, assembling of orders, and transport service all over Estonia, as well as adding value to the goods. In order to make the delivery chain faster and more effective for international companies, we also offer a specific production and packing service. In addition to the above mentioned, we also offer excise warehousing, customs warehousing, and customs terminal and customs clearing agent's services.

In order to ensure the conformity of the goods and services with requirements, customer-friendliness, quality, meeting of deadlines, and – in a wider perspective – the company's efficiency, we have developed and implemented an integrated management system meeting the requirements of the standards ISO 9001:2015 and ISO 14001:2015.

In our activities, we must take the surrounding environment into consideration. Environment-friendly operating is one of our main interests and an inevitable precondition for long-term business.

## OUR MAIN QUALITY AND ENVIRONMENTAL PRINCIPLES ARE:

- To ensure that the requirements and needs of the customers and other stakeholders are taken into consideration;
- To ensure high-quality and on-time services and fulfilling of all promises made to the customers;
- To operate pursuant to the requirements of the legislation, regulations, and standards in force. To cooperate with the authorities and other organizations in order to protect natural resources and the environment;
- To develop the skills of the company's employees and increase their awareness through a training process;
- To continuously increase the company's efficiency by using modern management and planning methods;
- To ensure the functioning of the management system pursuant to the requirements of the standards ISO 9001:2015 and ISO 14001:2015 and continuous improvement of the management system and relevant processes;
- To ensure environment-friendliness in the office as well as the warehouse;
- To decrease waste generation and air, water, and ground pollution. To ensure the management of waste in a manner which is safe to the environment and people;
- To inform all employees and subcontractors of the potential environmental impacts arising from their operations and of the requirements of our quality and environmental policy.

We are going to achieve a decrease in the environmental impact arising from the operations of Logistika Pluss OÜ as a part of our company's general strategy by active participation of all of our employees and through the obligation to continuously improve our environmental activity.

This quality and environmental policy has been sent and explained to all of the company's employees and the document is publicly available to everyone interested.