



TARMEKO PEHMEMÖÖBEL OÜ

WARRANTY

Tarmeko Pehmemööbel OÜ gives a 2 year warranty to its' **product's frame**, if needed a longer period is agreed upon with the franchisee. The warranty will be in effect from the second day from the purchase given to the Buyer. The warranty is effective when the Buyer uses it for the purpose meant for and follows the utilization rules.

The Buyer has to inform in the written form Tarmeko Pehmemööbel OÜ when there is a damage to the product or any other fault with the reasonable time (1 month) after the purchase. The damage is photographed and the damage is described. The complaint is forwarded in a written form to Tarmeko Pehmemööbel OÜ.

Warranty does not include the following:

- The natural wear and tear of the fabric, pilling or stretching,
- When the furniture has been repaired buy the Buyer or by a third person without the written consent of Tarmeko Pehmemööbel OÜ within warranty period,
- The furniture has been changed, e.g. the canvas has been replaced or other parts of it
- When the furniture has been damaged: wrong handling, storing or damaged during transport

Within the warranty period Tarmeko Pehmemööbel OÜ repairs all details with defects or products as soon as possible (within 30 days starting from the date the product has reached our territory). When the product has a defect caused by Tarmeko Pehmemööbel OÜ and it is not possible to repair, it will be replaced with a new product.

When there is a damage or defect, then the manufacturer is responsible for the product for 6 (six) months beginning from the day of the purchase. When a damage or defect occurs after that (up to two years) that is covered under warranty and there is a defect resulted by the manufacturer, the latter will conclude an expert evidence to ascertain by whom the damage or defect is caused by. When the expert evidence concludes that the damage is not caused by the manufacturer the Buyer will reimburse all the costs.

The warranty does not preclude or limit the Buyer to use other legal means arising from laws or contracts.

Before accepting the goods, make sure the condition of the package is intact. When signing the delivery note, the customer ensures that they have received the goods intact.!

Warranty provider:

Tarmeko Pehmemööbel OÜ
Lohkva, Tartumaa, Estonia
62207