# **COPD** Disease Mgmt. Prog.

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## The Challenge

- Integrated Provider Network
  - CIN, ACO, Closed Network, Etc...
- Tracking care and value
- Tracking the value of care
  - Direct and Indirect Inputs and Outputs
  - Non Linear Relationships

#### **Presentation Agenda**

- Problem and Challenge of Disease Management
- Creative Solution
- Overview of Analytical Process
- Results
- Data Detail, Modeling and Validation
- Recommendations
- Next Steps & Opportunities

## The Problem

- COPD patients often require interventional care due to disease flair ups resulting from poor personal health management.
- Historically, COPD patients have either visited an Urgent Care Center or been admitted to the Hospital for Intervention.
- Current Costs –

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Provider	Cost/Encounter	Annual Encounters	Annual Cost
Urgent Care	\$296	2.5	\$740
Hospitalization	\$6,500	1.0	\$6,500
РСР	\$60	3.0	\$180

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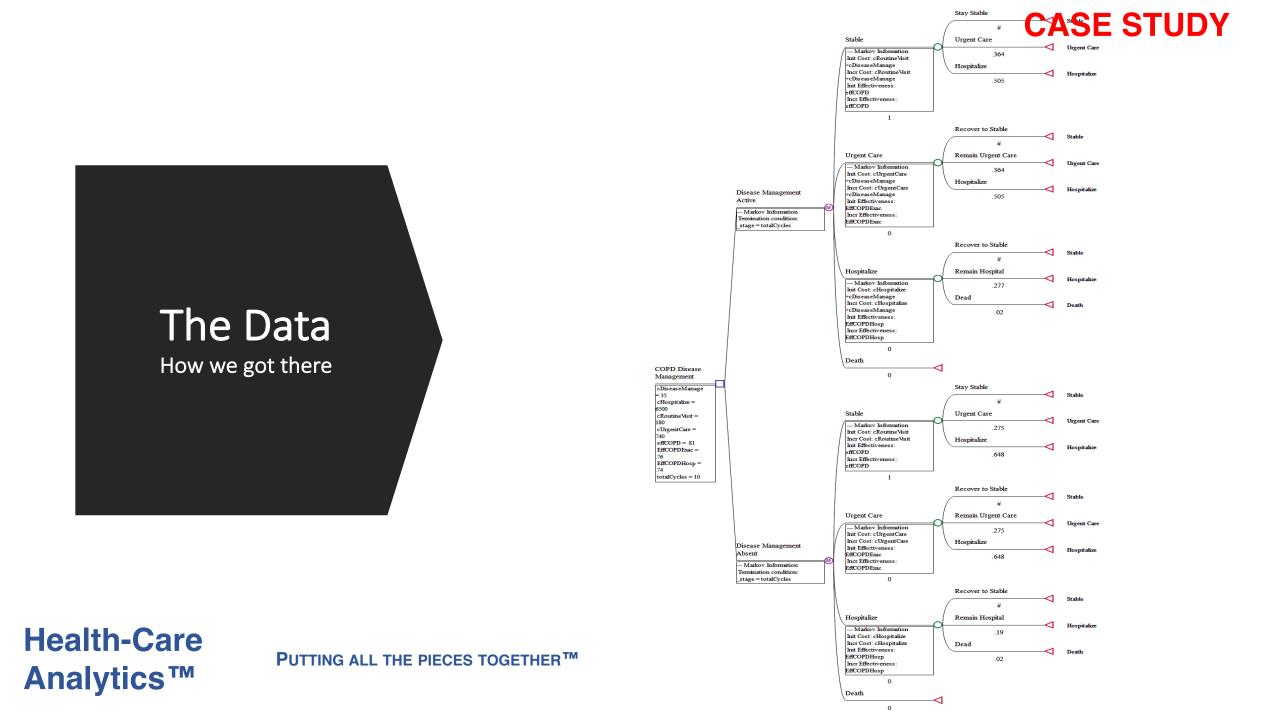
## **Solution or Alternative**

- Pharmacy Department saw an opportunity and a need for interventional care that could preclude other providers and hospitalization.
  - Presently Pharmacy Intervention is based on PCP or UC referral.
- Pharmacy directed interventions included, nebulizer treatments, medication adjustments, etc...
- Service may be provided by various levels of Pharmacy staff.
- Pharmacy Cost is \$35/pt encounter.

## The Analysis

- Utilized a Markov analysis, a trusted model for long term studies of chronic disease.
- Studied the Problem based on annual cycles of 10 consecutive projected years/cycles with two years of actual data input.
- Able to identify a clear set of desirable outcomes and value them accordingly.

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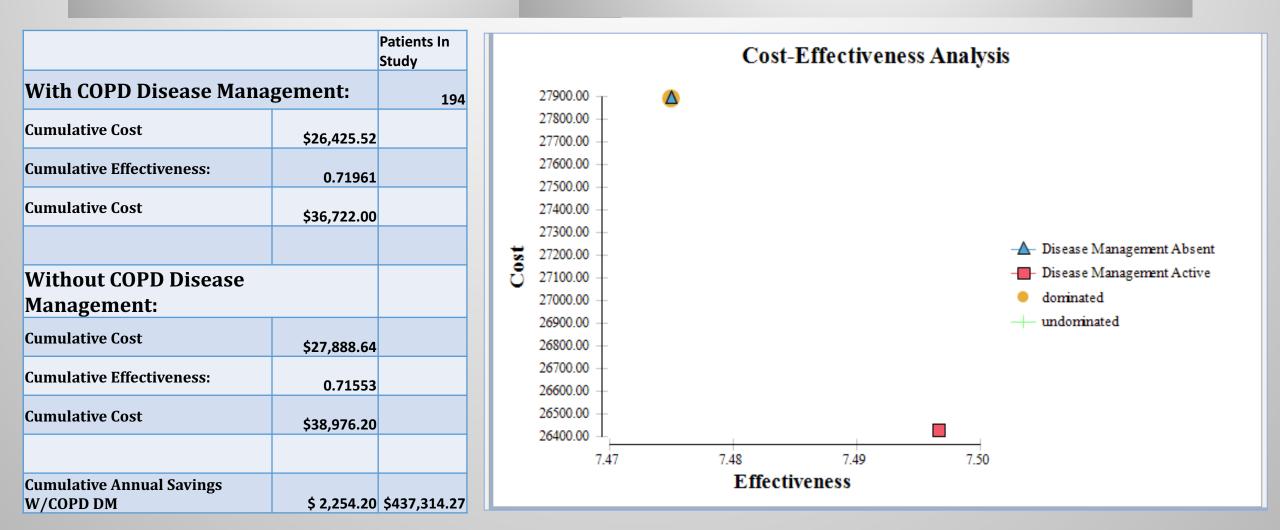
## Three Key Results/Outcomes

- Showed Pharmacy Intervention as clinically effective and saving \$437,314 annually based on the current patient level of 194 patients. This is \$2,254/patient/year.
  - Costs: Average less than 15 minutes of Staff Pharmacist time in direct communications and any necessary follow up. Ordering new prescription, medical device, etc...
- Reduced Hospital Admissions though effective, each averaged \$6,500 in cost.



#### The Data

#### **Results Graph**



## Estimates based on System-wide application

Opportunities	Ра	tients In Study		COPD Patients in Practice			
With COPD Disease Management:		194	250	500	1,000	2	
Cumulative Cost	\$26,425.52						
Cumulative Effectiveness:	0.71961						
Cumulative Cost	\$36,722.00						
Without COPD Disease Management:							
Cumulative Cost	\$27,888.64						
Cumulative Effectiveness:	0.71553						
Cumulative Cost	\$38,976.20						
Cumulative Annual Savings W/COPD DM	\$2,254.20	\$437,314.27	\$563,549.32	\$1,127,098.63	\$2,254,197.26	\$4,508,3	

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#### Recommendations

- Expand to all COPD patients within system
- Develop and implement physician educational programming for understanding of treatment changes for:
  - Primary Care
  - Urgent Care
  - Emergency Department
    - Triage Staff
    - Medical Staff
- Evaluate creation of COPD DM Triage desk as initial point of contact for all COPD patients.

## Next Steps

• Expand DM for COPD to other managed locations.

## Opportunities

- Diabetes Management
- Congestive Heart Failure
- Opioid Prescribing
- Wellness/Health Promotion
  Programs
- Other areas of high rate of incidence and/or high cost or where value/cost relationship is not linear.