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Lapin korkeakoulukonserni



TOURISM SAFETY AND SECURITY - FORUM – New Challenges

Date 9 – 10th of October 2019
Place Lapland Hotels Luostotunturi, Luostontie 1, LUOSTO

Program

Wednesday 9th of October 2019

- 9:30 Registration and coffee
- 10:00 **Welcoming speech and opening of the seminar**
Mr. Jyrki Niva, CEO, Lapland Safaris
Mr. Reijo Tolppi, Project Director, Lapland University of Applied Sciences
Mr. Martti Soudunsaari, Rescue Director, Lapland Rescue Department
- 10:30 Speech
Mr. Veli-Pekka Nurmi, Director, Safety Investigation Authority
- 12:00 Lunch and networking
- 13:00 **Part A auditorium:** / Ms. Mervi Murtonen & Mr. Jaakko Leinonen, TUKES
- Safety management in organisations
 - Service risks and risk management
 - Safety tool as a support of risk management
- Part B Outdoor training at the slope area**
- Separate terrain and safety drills for guides and ski resort personnel
- 17:30 Check in to accommodation, sauna/spa
- 19:30 Dinner
- 21:00 Luosto Academy, will be held at Night Club Karhu organised by Tukes. The wash up / best story of the day will be awarded!



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Thursday 10th of October 2019

9:00 Part A auditorium

Update on person and fire safety directions for rental operation of cabins. Lapland Rescue Department

9:45 Tourism safety; short presentations / Police, Fire department, First aid, Finnish Security Intelligence Service, Lapland Food Safety Authority

- Panel discussion

Part B ; Guides and ski resort personnel continue with the terrain and safety drills at the ski slope area

- Terrain and safety drills for guides and ski resort personnel
- How to operate in safety situations with a safety helicopter

12:00 Lunch and networking

13:00 End of seminar

- Crisis communication, safety management
- Feedback
- Afterword, have a safe journey back home!