Meeting dates: 15, 16 and 17 February 2022

Introduction and education:
Design Management

Design Leadership

Design Quality

Design Process

Meeting dates: 5 and 6 April 2022

Presentations of assignments

Education Design in CX

Education Design Strategy

Meeting dates: 7 and 8 June 2022

Presentations of assignments

Education Service Design

Education Storytelling

Meeting dates: 23 and 24 August 2022

Presentations of assignments

Education Briefing

Education Value

Meeting dates: 2 and 3 November 2022

Presentations of assignments

Final evaluation